Comparisons of Job Characteristics

Focus Occupation: Loan Interviewers and Clerks (43-4131)
Associated Occupation: Credit Counselors (13-2071)

Compare Knowledge
Compare Skills
Compare Abilities
Compare Detailed Work Activities
Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge — Similarity of Focus Occupation to Associated Occupation: 89

Focus Occupation: Loan Interviewers and Clerks (43-4131)
Associated Occupation: Credit Counselors (13-2071)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Customer and Personal Service	11.3	20.7	15.1	<<	Extensive education and/or training may be required
Clerical	7.3	15.9	11.9	<<	Extensive education and/or training may be required
Administration and Management	8.4	14.3	5.7	<<	Extensive education and/or training may be required
Mathematics	9.2	13.9	13.2	0	Current knowledge level may be sufficient
Law and Government	5.9	13.4	6.5	<<	Extensive education and/or training may be required
Economics and Accounting	4.4	11.8	9.3	<	Expanded education and/or training may be required
Sales and Marketing	5.2	10.6	4.9	<<	Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills — Similarity of Focus Occupation to Associated Occupation: 95

Focus Occupation: Loan Interviewers and Clerks (43-4131)
Associated Occupation: Credit Counselors (13-2071)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Critical Thinking	10.8	14.0	11.8	<	A higher skill level may be required
Social Perceptiveness	9.1	12.6	11.0	<	A higher skill level may be required
Judgment and Decision Making	9.4	12.5	11.4	0	Current skill level may be sufficient
Service Orientation	7.9	12.0	9.6	<	A higher skill level may be required

Instructing	7.8	11.8	7.5	<<	Extensive development of skills in this area may be required
Learning Strategies	7.2	11.8	7.7	<<	Extensive development of skills in this area may be required
Time Management	8.9	11.8	10.0	<	A higher skill level may be required
Mathematics	6.2	9.8	9.2	0	Current skill level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities — Similarity of Focus Occupation to Associated Occupation: 96

Focus Occupation: Loan Interviewers and Clerks (43-4131)
Associated Occupation: Credit Counselors (13-2071)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Near Vision	11.1	14.1	12.5	<	Some improvement in abilities may be required
Speech Clarity	10.2	13.7	11.8	<	Some improvement in abilities may be required
Deductive Reasoning	10.6	13.6	12.1	<	Some improvement in abilities may be required
Speech Recognition	9.9	13.6	13.8	0	Current ability level may be sufficient
Information Ordering	9.9	11.9	10.8	<	Some improvement in abilities may be required
Number Facility	6.3	10.7	9.1	<	Some improvement in abilities may be required
Perceptual Speed	7.4	10.2	7.5	<<	Extensive improvement in abilities may be required
Mathematical Reasoning	6.3	9.8	10.0	0	Current ability level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common — Similarity of Focus Occupation to Associated Occupation: 93

Focus Occupation: Loan Interviewers and Clerks (43-4131)
Associated Occupation: Credit Counselors (13-2071)

Work Activities	Exclusivity of Activity
Advise clients or customers	19
Complete information on loan forms	85
Compute financial data	53
Compute property equity	89
Evaluate customer records	87
Examine documents for completeness, accuracy, or conformance to standards	64
Gather relevant financial data	78

Interview customers	71
Maintain account records	69
Obtain information from individuals	24
Provide customer service	14
Review loan applications	87
Use computers to enter, access or retrieve data	3
Use interviewing procedures	23
Use oral or written communication techniques	1
Use spreadsheet software	18
Use word processing or desktop publishing software	17
Verify information for credit investigations	85

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common	Similarity of Focus Occupation to Associated Occupation: n/a

Focus Occupation: Loan Interviewers and Clerks (43-4131)
Associated Occupation: Credit Counselors (13-2071)

Tools and Technologies	Exclusivity
Tools and technology data is unavailable for one or both occupations.	

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.